



**BUREAU OF INDIAN STANDARDS**  
**(Southern Regional Office)**

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*CIT Campus, IV Cross Road, Chennai-600 113.*

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**Speed Post**

**Our Ref: SRO/ PDWSMS/2024127269**

**Date: 07/03/2025**

**Subject: Grant of Piped Drinking Water Supply Management Systems Certification Licence No. PDWSMS/2024127269 as per IS 17482:2020**

**Bangalore Water Supply and Sewerage Board  
Cauvery Bhavan, Kempegowda Road  
Bangalore - 560009  
KARNATAKA**

Dear Sirs,

With reference to your application, we are pleased to inform you that it has been decided to grant your Piped Drinking Water Supply Management Systems Certification Licence for PDWSMS/2024127269 IS 17482:2020. The scope of the Licence is as follows:

**“Provision of Urban piped drinking water supply, including the intake from source, treatment, storage, pumping, distribution through a piped network under it's Jurisdiction, maintenance, metering and billing to consumers, while ensuring sustainable water resource management, compliance with statutory and regulatory requirements, and adherence to the acceptable limits for drinking water quality standards as per IS 10500”, at Bangalore Water Supply & Sewerage Board, Cauvery Bhavan, Kempegowda Road, Bangalore – 560009, Karnataka, India.**

2. The number assigned to this/renewed licence is **PDWSMS/2024127269** which has been made operative from **06 March 2025 to 05 March 2028**. The licence number should invariably be referred to in all your future correspondence.

3. The licence, which is re-certifiable subject to the "BIS Act 2016 and Rules & Regulations framed there under" has been granted/renewed subject to the following conditions:

**Bangalore Water Supply and Sewerage Board  
Karnataka, India**

- shall meet all the requirements on a continuous basis and facilitate the surveillance by BIS, when required to verify continued compliance;
- shall make use of the certificate, standard mark, and statements claiming certifications in accordance with rules and instructions from BIS;
- shall pay the fees due to BIS promptly for the licensing services and use of the standard mark;
- shall operate and maintain procedure for handling and recording any complaints and shall report complaints against the management systems operated under this licence to BIS and cooperate fully with BIS in the investigation and the resolution of such complaints.



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4. Combined fee of Stage - II & Licence fee of **Rs.66080/-** has been received from you vide **NEFT** dated **04/03/2025** and this fee is for the period of three years of the operative period from **06 March 2025 to 05 March 2028**. Charges towards the surveillance audit will be extra about which intimation will be sent to you as and when these audits are planned.
  5. For the subsequent re-certification, licence fee is payable in advance at the time of re-certification.
  6. The licence fee is payable by you even for the period during which operation of the licence remains discontinued by you or by the Bureau.
  7. We are enclosing the Guidelines for the use of Standard Mark logo for Piped Drinking Water Supply Management System Certification. The preferred dimensions and sizes, colour scheme of the Management Systems Certification Standard Mark is also enclosed to enable you to prepare the designs of the Standard Mark for reproducing on publicity material, brochures and letter heads. With regard to the colour of the standard mark, there is no bar if Standard Mark is used in single colour. However, for multi-colour Standard Mark, colour scheme must be restricted to as given in the guidelines. Standard mark should be used in such a manner that it clearly appears that Management Systems Certification Licence applies to the Management Systems only and does not relate to the product. Letter heads and brochures etc. with Standard Mark of Management Systems Certification Licence shall not be used while referring to products/services/activities/processes which are not covered by the Licence.
  8. Please send us an undertaking in duplicate as per the proforma enclosed in Annexure I, on your letter head. The Undertaking should be signed by the authorized person of the firm. The name and designation of the person signing the undertaking should be recorded legibly.
  9. This licence is granted to you for Management Systems with respect to aforesaid Products/ services/activities/processes for the factory/premises/office situated at Cauvery Bhavan, Kempegowda Road, Bangalore – 560009, Karnataka, India.. The rights and privileges under the licences shall not be exercised for any other product/ services/ process/ activities/ firm/company/factory/office, etc.
  10. Licence document is enclosed.
  11. The licence is granted under Bureau of Indian Standards (Conformity Assessment) Regulations, 2018 and your attention is particularly drawn among other things to Regulation 7 of Scheme III of BIS (CA) Regulations which details Conditions of Licence.

Yours faithfully,

(G. Venkatanarayanan)  
Scientist 'E' & Director MSCO(S)

**Next Surveillance audit planned**

1. December 2025
2. September 2026

**Renewal audit planned**

1. November 2027